

Details of SafeEntry Check-In

- With TraceTogether-only SafeEntry implemented nation-wide, SafeEntry check-in can only be done by:
 - i) Scanning the SafeEntry QR code using the TraceTogether App;
 - ii) Presenting the TraceTogether Token QR code to the camera/2D scanner linked to SafeEntry (Business) App for scanning; or
 - iii) Bringing the TraceTogether Token or App close to a SEGW.
- The following retail establishments are required to deploy TraceTogether-only SafeEntry to log the check-in of customers, vendors and visitors to their premises¹:
 - Malls;
 - Large retail stores > 930 sqm or 10,000 sqft;
 - Supermarkets;
 - Personal care services e.g. hairdressers, barbers, spas, beauty and wellness; and
 - Facilities providing basic pet services (that do not function on a drop-off, pick-up basis).
- **After TraceTogether-only SafeEntry is implemented from 17 May 2021:**
 - i) Large retail stores (> 930 sqm or 10,000 sqft) and supermarkets located within a TraceTogether-only SafeEntry building (e.g. malls) that have the same operating hours as the building will no longer be required to deploy SafeEntry check-in for customers, vendors and visitors. Those located within a TraceTogether-only SafeEntry building but with longer operating hours must implement TraceTogether-only SafeEntry outside the building's operating hours.
 - ii) Small retail stores (< 930 sqm or 10,000 sqft) that were not required to deploy SafeEntry for customers but have voluntarily done so, should remove their SafeEntry check-ins.
- In addition, retail establishments required to deploy SafeEntry for customers and visitors need to deploy the SEGW as an additional option for SafeEntry check-in. SEGW is available as a feature within the SafeEntry (Business) App (updated to the latest version) and as a physical standalone device (SEGW Box). These establishments may apply for a free SEGW Box².
- For avoidance of doubt, TraceTogether Token check-in and SEGW both refer to the mode of check-in, while TraceTogether-only SafeEntry refers to the overall programme which will permit only TraceTogether modes of check-in (i.e. TraceTogether App or Token).

For more information on SafeEntry, please refer to the FAQs on www.safeentry.gov.sg.

¹ All retail establishments and lifestyle-related services must require their employees to do SafeEntry check-in via TraceTogether-only SafeEntry.

² Refer to go.gov.sg/gateway-overview for how to implement the SEGW and apply for a free SEGW Box.